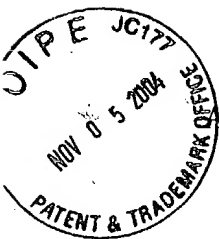


Application Serial No.: 09/661,188

Attorney Docket No. 067220-0313070

In Response to Final Office Action mailed May 6, 2004



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT
APPLICATION OF:

Hannes EBERLE, *et al.*

SERIAL No.: 09/661,188

ATTORNEY
DOCKET NO: 067220-0313070

FILING DATE: September 13, 2000

ART UNIT : 2645

EXAMINER JOSEPH T. PHAN

FOR:

SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES
INCLUDING MODULE FOR GENERATING AND FORMATTING VOICE SERVICES

RECEIVED
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AMENDMENT ACCOMPANYING REQUEST FOR CONTINUED EXAMINATION (RCE)

Mail Stop RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

Dear Sir:

In response to the Final Office Action mailed May 6, 2004 (Paper No. 23), please
amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this
paper.

Remarks/Arguments begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required
beyond those that may otherwise be provided for in documents accompanying this paper.
However, if additional extensions of time are necessary to prevent abandonment of this
application, then such extensions of time are hereby petitioned for under 37 C.F.R.
§ 1.136(a), and any fees required therefore (including fees for net addition of claims) are
hereby authorized to be charged to our Deposit Account No. 033975 (Ref. No. 067220-
0313070).